USING YOUR INSURANCE FOR COVID TESTING

We offer the Covid-19 Antigen test with results during your visit. Welcome Your Insurance Within the Following Guidelines

INSURED

- We accept Blue Cross/Blue Shield, United, UMR, and other major insurances
- Cigna and Aetna often have self-funded plans that may not have the Covid Rider on your policy. Please verify with Aetna and Cigna before registering to be seen.
- We do accept Medicare but are unable to accept Medicaid or Tricare
- Your Covid-19 test also includes Influenza A&B screening

- Testing at Frontline ER must be MEDICALLY NECESSARY to be covered by insurance.
  - Our ER Physician must be able to verify symptoms to order your Covid test
  - Persons over 65 with underlying conditions will be tested without symptoms
  - Exposure alone is not accepted by many insurances
  - If you tested positive over 60 days ago and now have symptoms you may be tested
- If you feel your insurance will cover the test, please call them first – Let them know
  - We will accept in-network payments without passing the difference to the patient
  - The exact reason you are testing
  - If they approve your test, you may have them call Frontline ER 214-499-9555 for us to verify.
- We are an emergency room and bill as an emergency room; however, we accept the in-network rate set by your insurance company. If you receive a bill from Frontline Please Call Us your adjustments were and the cost was not passed to the patient.

Testing not deemed MEDICALLY NECESSARY

UNINSURED

- TRAVEL - Please verify that the Antigen test is acceptable; we do not offer PCR molecular testing.
- RE-TESTING after a positive – after 10-14 days isolation, there is no need to re-test, you are not contagious, and the Antigen Test may still be positive because you have the virus in your system.
- NON- EMERGENT SURGERY or PROCEDURES
- VISITATION – For Visitation to a Nursing Home, Hospital, or General
- RETURN TO WORK - If your work is requiring a test, we cannot accept insurance

Screening is only for Covid-19; but you may request Influenza A&B screening. As this process is for the uninsured and you are not seen by a physician, we do not have insurance paperwork.

ANTIGEN TESTS

- The Antigen test, while offering immediate results, has a 20% false-negative rate. Even if you test today and receive a negative, there is a 20% chance of a false-negative. We do not offer a PCR or molecular test.

Frontline ER Policy

- Frontline ER is a private EMERGENCY FACILITY that is an ER first and will continue to prioritize those with Emergencies. We offer community Covid testing within the guidelines we have established. We do not receive any government funding or assistance to provide Covid testing.
- Anyone unruly or aggressive to our staff will not be tested and will be asked to leave.